



TOWN OF  
**Longboat Key**

*Incorporated November 14, 1955*

**Public Works Department**

600 General Harris Street

Longboat Key FL 34228

(941) 316-1988

FAX (941) 316-1984

[www.longboatkey.org](http://www.longboatkey.org)

May 6, 2016

Jeffrey W. Norris, President  
Nuisance Wildlife Removal, Inc.  
PO Box 1836  
Palmetto, FL 34220

Re: Longboat Key Peafowl Removal and Relocation Services

Dear Mr. Norris,

I am writing to express my disappointment at the pace and lack of communication Nuisance Wildlife Removal, Inc. provided in pursuit of this project. When Mark Richardson and I met with you and Ms. Christine Norris on October 16, 2015, you indicated that peafowl removal would have to start in December/January so that all females could be captured before mating season in March/April. This has not occurred despite numerous attempts at contacting your staff. Several times your staff has not shown up to the site even though they said they would. Emails, text messages and phone calls go unanswered or ignored.

The Town has met all of its obligations to Nuisance Wildlife Removal, Inc. including having Town staff available, providing cage siting locating and timely payment of invoices. Our expectations would be that Nuisance Wildlife Removal, Inc. would fulfill its commitment to the Town.

Your company was highly recommended by your previous and current customers. That is one of the reasons I recommended to the Town Manager that we hire Nuisance Wildlife Removal, Inc. and pay a premium for your services. Nuisance Wildlife Removal, Inc. enjoys a good reputation in Longboat Key and in the local media. We want that reputation to remain unchanged. I urge you to dedicate the appropriate staff, in sufficient numbers, to complete this project within the next 30 days.

My staff is available to work with you and your staff in order to facilitate the final trapping and relocation of all peafowl in the Village. I will be glad to discuss this issue in person or by phone and provide detailed logs kept by my staff of missed meetings, calls and emails.

Thank you for your compliance and project completion within the next 30 days. I look forward to working with you to bring this project to a successful closure. I can be reached in the office at (941) 316-1988 if you have any questions or need further information.

Sincerely,

A handwritten signature in black ink, appearing to read 'Juan J. Florensa', with a large, stylized initial 'J'.

Juan J. Florensa  
Public Works Director

xc. Dave Bullock, Town Manager  
Mike Hein, Assistant Town Manager  
Mark Richardson, Streets, Facilities, Parks and Recreation Manager